NEW PAYMENT SYSTEM
Launching January 1, 2018

Butler County Water System, Inc. will implement a more secure, convenient and user friendly payment system January 1, 2018. Your customer and account numbers will remain the same.

Online/Mobile Payments

- Visit butlerwater.com and click "Pay Your Bill" to access the new payment system
- "Pay Now" option for quick payment without account registration*
- Securely save payment method (credit/debit cards or e-checks)* for future payments
- Make a one-time or recurring payment
- Sign-up for paperless billing with email reminders
- Schedule automatic payments from your checking or savings account or credit card*
- View bill history
- View payment history

Phone Payments/Automatic Payment

- Call 844-363-0032 toll free for the updated phone system payment options
- Check account balances
- Make payment by Visa, MasterCard, Discover and electronic checks*
- Available 24/7 (customer service representatives will no longer have the ability to accept payment transactions by phone)
- Automatic Payment Plans will remain available to all customers
- Electronic checks will not be charged a transaction fee

All payments made using a credit/debit card up to $200 will incur a fee of $1.75 per transaction to cover the costs of the service (including credit/debit transactions made by auto pay, web, mobile, phone or office visit).

butlerwater.com